

PPS Parent Concern

Concern raised with
Class teacher.

SEND, Pastoral or
Safeguarding concern
may be raised with
the Inclusion leader,
Learning Mentor or
Designated
Safeguarding Officer.

If the matter is
unresolved it is
escalated to the
Phase Leader.

If these matters are
unresolved or a parent
has a serious concern it is
escalated to the
Assistant Head.



**If unresolved or
Assistant Head in
class, escalate to the
Deputy Headteacher.**



**If unresolved escalate
to the Headteacher.**

**Once a parent has raised a concern with the headteacher that is
unresolved please see the LSP complaints policy for more information.**